# **OPENING OF ONLINE E-INSURANCE ACCOUNT**

## Introduction

# **NSDL National Insurance Repository (NIR)**

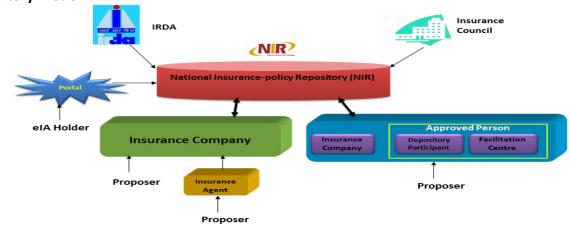
The Guidelines on Insurance Repositories and electronic issuance of insurance policies issued by Insurance Regulatory and Development Authority of India (IRDAI) on 29<sup>th</sup> April, 2011 has paved way for holding of insurance policies in electronic form. The policies in electronic form will be held by entities called insurance repository. IRDAI has entrusted **NSDL Database Management Limited (NDML)**, which is wholly owned subsidiary of NSDL, to set up and manage repository of Insurance policies. NDML has named its insurance repository as "NSDL National Insurance Repository" (NIR).

In NIR the proposer will open an electronic insurance account (eIA) and the insurance company will credit the policies bought by the proposer in this account. Thus the proposer can view all the policies that he/she has purchased (both life and non-life) in his single eIA. It will do away with all the lacunae of holding the insurance policies in physical form. eIA will also facilitate common Know Your Customer (KYC) for eIA holder. The KYC done while opening an eIA will eliminate the need of repeated KYC of the same proposer every time an insurance policy is purchased.

eIA also acts as a single point of contact for the account holder to update demographic details with all the insurance companies with whom insurance policies are held. It will also facilitate conversion of the existing paper policies into electronic policies at the request of the policy holders.

## **Objective and Utilization of Insurance Repository**

The objective of creating an insurance repository is to provide policyholders a facility to keep insurance policies in electronic form and to undertake changes, modifications and revisions in the insurance policy with speed and accuracy in order to bring about efficiency, transparency and cost reduction in the issuance and maintenance of insurance policies.



## **Repository Model**

#### **Approved Persons (AP)**

As per the clause 23, of the "Guidelines on Insurance repositories and electronic issuance of insurance policies", in order to discharge the services and obligations, an insurance repository may appoint any number of approved persons to represent it before policyholders."

M/s Canara Bank Securities Limited, a wholly owned subsidiary of Canara Bank has received licence from IRDA to act as AP. CBSL will act as an AP on behalf of Customer. Account will be free of cost to the Customers. All insurance policies can be stored in soft copy by the customers. The subject scheme is defined as per IRDA guidelines.

Immediately after account is opened, NDML will send the required credentials to the Customers through mail along with detailed procedure to be followed. For any additional queries, customers can contact at NDML 022-49142630/31 or email <u>helpdesk.nir@nsdl.co.in</u>

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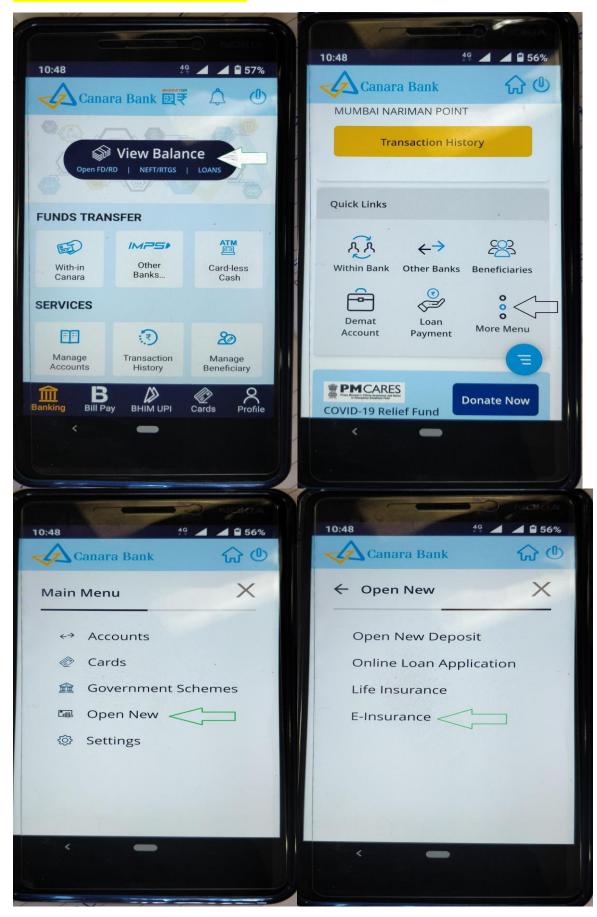
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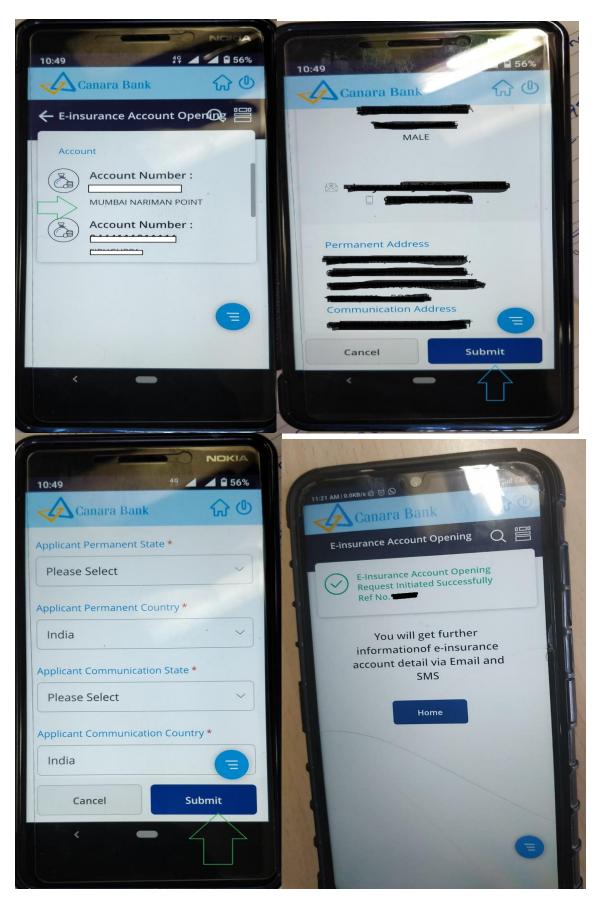
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#### PROCESS FLOW – MOBILE BANKING





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